

RULES OF PROCEDURE OF CAMPING LE DATTIER

1. Conditions of admission and stay

To be allowed to enter, settle or stay on a campsite, you must have been authorized by the manager or his representative. The latter has the obligation to ensure the proper maintenance and order of the campsite as well as compliance with the application of these rules of procedure.

The fact of staying on the campsite implies acceptance of the provisions of these regulations and the commitment to comply with them.

2. Police formalities

Anyone who has to stay at least one night on the campsite, as well as all visitors, must first present their identity documents to the reception manager before entering the campsite. Minors unaccompanied by their parents will only be admitted with written authorization from them.

Pursuant to article R. 611-35 of the code for the entry and stay of foreigners and the right to asylum, the manager is required to have the client of foreign nationality complete and sign, upon arrival, an individual police file. It must mention in particular:

1° The surname and first names;

2° The date and place of birth;

3° Nationality;

4° The habitual residence.

Children under the age of 15 can be listed on either parent's file.

3. Setup

Outdoor accommodation and related equipment (including vehicles) must be installed at the location indicated in accordance with the directives given by the manager or his representative.

4. Reception desk

The opening hours of the reception desk are displayed on the door.

You will find at the reception desk all the information on the services of the campsite, information on the possibilities of refueling, the sports facilities, the tourist attractions of the surroundings and various addresses which may prove useful.

5. Display

These rules of procedure are displayed at the reception desk, in front of the reception and at the entrance to the campsite. It is given to each customer who requests it.

The classification category with the mention tourism and the number of stars is displayed.

6. Prices

The fees are paid at the reception desk. Their amount is fixed according to the price displayed at the reception desk, in front of the reception and at the entrance to the campsite. The daily pitch is calculated from noon to noon, any departure after 12 noon therefore results in the invoicing of the following day.

The payment of the stay must be paid in full on arrival according to the dates and mentions appearing on the reservation form or on the registration form filled in by the client if he is a passing client.

Only any supplements can be paid no later than the day before departure.

7. Methods of arrival and departure

Customers are invited to register at reception before settling into the campsite. Unless expressly agreed in advance, rental arrivals are from 4:00 p.m. and pitch arrivals from 12:00 p.m. and until 7:00 p.m. Unless expressly agreed in advance, rental accommodation must be vacated no later than 11:00 a.m. by appointment previously set for the inventory. Pitches must be vacated by 12 noon at the latest. Customers are invited to notify the reception desk of their departure the day before. The balance of the stay must be paid no later than the day of arrival.

8. Noise and silence

Customers are asked to avoid all noises and discussions that could disturb their neighbors. Sound devices must be adjusted accordingly. Door and trunk closures should be as discreet as possible.

Dogs and other animals should never be left loose. They must not be left at the campsite, even locked up, in the absence of their masters, who are legally responsible for them.

Silence must be total between 10 p.m. and 7 a.m. (except evening entertainment at midnight). Client returning to the campsite during this time slot must leave their vehicle in the car park at the entrance to the campsite and return to their pitch, respecting the rest of other customers.

9. Animals

Unless expressly authorized in advance, two animals are accepted per pitch. On entering the establishment, the identification card and the rabies vaccination certificate must be presented. Dogs and other animals should never be left loose. They must not be left at the campsite, even locked up, in the absence of their masters, who are legally responsible for them. In the event of an accident, the droppings must be picked up. Access to the pool is strictly prohibited. Any behavioral problem (barking dog, uncollected droppings, etc.) requiring the intervention of the campsite staff will be subject to an invoicing of 100.00 EUR.

10. Visitors

After being authorized by the manager or his representative, visitors can be admitted to the campsite under the responsibility of the campers who receive them. The customer can receive one or more visitors at the reception. The services and facilities of the campsites are accessible to visitors. However, the use of this equipment is chargeable according to the price displayed at the entrance to the campsite and at the reception desk.

Visitors' cars must be parked in the car park at the entrance to the campsite. Visitors must report the license plate at the reception.

11. Traffic and parking of vehicles

Inside the campsite, vehicles must drive at a speed limit of 10 km/h. Traffic is prohibited from 10 p.m. to 7 a.m.

Only vehicles that belong to the campers staying there can circulate in the campsite. Parking must not impede traffic or prevent the installation of newcomers. It must always be done on the same pitch of the owner of the vehicle even if a neighboring pitch is free. The management declines all responsibility in the event of damage to the vehicle of the tenant or a visitor within the enclosure of the campsite or in the car park which is not supervised.

12. Dress and appearance of installations

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, including sanitary facilities. It is forbidden to throw waste water on the ground or in the gutters. Customers must empty waste water into the facilities provided for this purpose. Household waste, waste of all kinds, papers, must be deposited in the containers provided for this purpose, respecting the instructions for selective sorting. Customers must ensure that none of their activities within the campsite can harm the environment, in particular by leaking hydrocarbons or spreading plastic or polystyrene particles. Washing dishes is strictly prohibited outside the bins provided for this purpose. Hanging clothes is tolerated near the shelters, provided that it is very discreet and does not bother the neighbours; it should never be made from trees. Plantings and floral decorations must be respected. It is forbidden to drive nails into trees, to cut branches, to make plantations. It is not allowed to delimit the location of an installation by personal means, nor to dig the ground; nor to fix or install by any means whatsoever awnings (other than canvas) or any similar shelter, the use of chains on the tires is prohibited on the pitches. Any repair of degradation committed to the vegetation, the fences, the ground or the facilities of the campsite will be the responsibility of its author. The location that will have been used during the stay must be maintained in the state in which the camper found it when entering the premises.

13. Security

a) Fire

Open fires (wood, coal, etc.) are strictly prohibited. Stoves should be kept in good working order and not used in hazardous conditions. In case of fire, notify management immediately, fire extinguishers are available to all. The water pipes intended for the prevention of fires, placed in the Campsite, must not be used for washing cars or the like, but only in the event of an emergency. Their proper functioning is therefore essential.

Parents should supervise children, so that these pipes are not used for games.

b) First aid

A first aid kit is located at the reception desk. Another is available to the lifeguard.

c) Theft

The management declines all responsibility in the event of theft within the campsite. The camper retains responsibility for his own installation and must report to the manager the presence of any suspicious person. Although security is provided, customers are invited to take the usual precautions to safeguard their equipment. Safes can be rented at the reception desk.

14. Games

No violent or disturbing game can be organized near the facilities. The meeting room cannot be used for hectic games. Children should always be under the supervision of their parents.

15.Pool

The swimming pool is a place of relaxation for the residents of Camping le Dattier, so bathers are asked to respect a few rules of decorum such as:

- Prohibition of running around the basin and on the beaches

- Oversized mattresses and buoys are not allowed

- Shoes must also be removed before entering the pool decks

- It is strictly forbidden to eat at the pool or drink drinks by the glass

- Proper attire is required, the practice of naturism or nudism is strictly prohibited, as well as indecent swimsuits (eg two-piece swimsuits with string), indecent assault is not tolerated and may be sanctioned by exclusion from the swimming pool

- The lifeguards are guarantors of the rules and have the right, the duty and the power to expel any person who does not respect them, if they also judge a behavior, an outfit or other. They can prohibit access to the swimming pool to the person concerned, even if this practice is not reinstated by the regulations.

16. Dead Garage

It can only be left unoccupied equipment on the ground, after agreement of the management and only at the location indicated. This service may be chargeable, pricing on prior estimate; failing this, an invoicing will be carried out on the basis of the current pricing for a basic pitch without electricity.

17. Violation of the rules of procedure

In the event that a resident disturbs the stay of other users or does not respect the provisions of these internal regulations, the manager or his representative has the duty to sanction serious breaches of the regulations and, if necessary, expel their authors. In the event of a criminal offence, the manager may call on the police.

A special box, intended to receive complaints or suggestions from campers, is available at reception. Complaints will only be taken into consideration if they are signed and dated, as precise as possible and relating to relatively recent events.